

## PRIVACY POLICY

This privacy Policy establishes how Oasis Vault SAPI de CV, a company incorporated under the laws of the Mexican Republic with domicile in [\*] will collect your personal data, how we treat them, and how long we keep them. In addition, the rights that you have as the owner of the personal data are established. The terms “we” and “us” and “our” refer to Oasis Vault, a company committed to protecting the personal data of our users.

We have designed our products and services so that they can be used by providing us with as little information as possible. We will only request such personal data as may be necessary for the purpose of providing the services we offer.

### 1. Purposes of processing personal data.

The personal data we collect will be used for the following primary purposes, necessary for the provision of the services we offer:

- Provision of contracted services.
- Identification and validation of access credentials.
- Security and protection against fraud.
- Account protection.
- Carry out the operations instructed.
- Conduct commercial exploration activities.

In addition, the personal data we collect may be used for the following secondary purposes, which are not essential for the requested service, but which allow us to provide a better service:

- Provide information on the products or services we offer
- Offer personalised recommendations of our services
- Providing benefits and rewards;
- Conducting marketing or advertising campaigns.

### 2. Personal data used.

To carry out the above purposes, we will collect the following personal data:

- Name and e-mail.
- Contact information.
- Information on the devices from which you access the platform
- Internet IP address you use when connecting to our services or when browsing our sites.

### 3. How do we collect your information?

We collect your personal data when you visit our website, contact us through the Applications or through other direct means of electronic communication; interact with us or our Services; enter into a contract with us or give us your express consent (e.g. to use our Services); give us instructions related to your account; and/or establish any other relationship with us or interact with us and/or our services.

#### 4. How and when we share your personal data.

Under no circumstances we sell or market your personal data or transfer it to third parties unless we consider the above to be in accordance with the law and necessary for the proper provision of our services.

We may also be required, by law or by a court, to disclose certain personal information to the appropriate regulatory or law enforcement authorities and/or other competent authorities upon legal request.

In addition, your Personal Data may be shared and processed by us and/or other members, subsidiaries, affiliates, consortium, controlling companies or other entities belonging to the same or responsible business group located inside or outside the national territory, as well as groups of companies to which we may belong, agents, vendors, advisors or suppliers, as well as any other third-party service providers providing certain services on our behalf (e.g. service providers, subcontracted service providers, external legal advisors, financial institutions, entities or undertakings granting releases, etc.). Similarly, we may share your Personal Data with persons or entities who prove that they have sufficient authority to provide services and who have so communicated and legitimized it to us, provided that they are duly accredited to have such information or Personal Data. Such third party recipients or recipients of Personal Data shall have access to your Personal Data solely for the purpose of providing the services, statistical purposes, profit calculations, as determined by the Company, and fulfilling the purposes specified in this Policy (including technical service, data analysis, testing and research), or for complying with applicable law and for no other purpose.

These third parties are not allowed to use your personal information for their own purposes, and may only process it in accordance with our instructions. We require these third parties to take security measures consistent with the protections specified in this Privacy Policy and applicable law.

#### 5. How long do we keep your personal data?

We only store your data, for the time necessary to fulfil the purpose for which they were collected, regulatory, legal requirements or until the statutory limitation period for some legal or contractual responsibilities is met.

Once this time is over, the data will be deleted or anonymised. In certain cases, and whenever permitted or imposed by applicable law, we will keep in-house the use of personal data that you have asked us to delete for a limited time. Once this deadline has been met, we will delete your personal data.

## 6. Security measures.

We have implemented appropriate physical, technical and administrative security measures to prevent your information from being accidentally misused, used or accessed without authorization, altered or disclosed. We have taken important precautions to ensure the security of your data. In addition, we limit access to your Personal Data only to those employees, agents, contractors and other third parties who have a need to know it in order to perform their contractual duties. In such cases, the subjects referred to will only process personal data according to our instructions, and they are subject to the obligation of confidentiality and the obligation to comply with the data protection procedures described herein.

## 7. Rights over your personal data.

In accordance with applicable law, there are certain rights that will help you to control how we process personal data.

You have the right to know what personal data we have, what we use them for and the conditions of use we give them (Access). You also have the right to request the correction of your personal information if it is out of date, inaccurate or incomplete (Rectification); to remove from our records or databases information that is considered not to be being used properly (Cancellation); and to oppose the use of your personal data for specific purposes (Opposition). These rights are known as ARCO rights.

For the exercise of any of the ARCO rights, the respective application must be submitted via e-mail [\*]

In the event that you wish to exercise your ARCO rights, you must send by e-mail to the above address a picture with your official identification and, if applicable, a copy of the notarial instrument in which the power of attorney of the legal representative is recorded.

Such an application must contain the name, account number, e-mail and photograph, together with an official identification for the purpose of establishing your personality. Upon receipt of the application with all the information necessary to process it, we shall reply to the application within a period not exceeding 20 working days through the same contact channel through which we receive the application.

## 8. Cookies

Our website uses cookies, web beacons or other technologies, through which we can monitor your behavior as an internet user, as well as provide you with a better service and experience when browsing our website. The personal data we collect through these technologies will be used for the following purposes:

- Purposes of offering products in accordance with users' habits and needs

The personal data we obtain from these tracking technologies are as follows:

- User's preferred language
- Region in which the user is located
- User's browser type
- Type of user's operating system
- Date and time of the start and end of a user session
- Web pages visited by a user

#### 9.Contact and changes to privacy policy.

This Privacy Policy may be modified, changed or updated as a result of new legal requirements; our own requirements for the products or services we offer; our privacy practices; changes in our business model; or other causes.

We commit ourselves to keep you informed about any changes to this Privacy Policy through the regular channels of contact we establish with you.